

## A quick guide to some of the support services Home-Start provides for families:

- A volunteer with parenting experience who offers tailor-made one-to-one home-visiting support regularly – usually on a weekly basis
- Emotional support to help parents find ways to manage and resolve problems
- Direct support to children, including playing, listening, having fun, establishing feeding routines, encouraging development and providing opportunities for outings and treats
- Practical help, perhaps with budgeting, nutrition and meal planning, cooking and making the home safe
- Outreach and family group work so parents can get out and meet others and become more involved in their own community
- Information and links to other organisations including health and educational services
- Attendance at meetings and moral support, especially in relation to dealing with case conferences and dealing with solicitors and court cases
- Access to parenting advice and parenting skills training



## To find out more about Home-Start

Contact Home-Start Pendle & Ribble Valley for an informal chat:

Telephone:

Pendle Office - **01282 690536**

Ribble Valley Office - **01200 443827**

[www.homestartpendleandribblevalley.org.uk](http://www.homestartpendleandribblevalley.org.uk)

Visit our national website to find out more and locate your local Home-Start: [www.home-start.org.uk](http://www.home-start.org.uk)

Call the national free information line:  
**0800 068 63 68**

Across the UK thousands of Home-Start volunteers visit families at home each week, supporting parents in situations as diverse as isolation, bereavement, multiple births, illness, disability, educational difficulties or who are just finding parenting a struggle. They provide non-judgemental practical and emotional support and help build the family's confidence and ability to cope. To get Home-Start support, families must have at least one child under 13, and there must be a volunteer available to support them. Home-Start runs more services and has more volunteers supporting more families than any other family support charity in the UK.



Registered charity number 1106092.  
Registered address is Bridgewater House, Surrey Road,  
Nelson BB9 7TZ

# Home Start

Support and friendship  
for families

Home-Start  
Pendle and Ribble Valley

## Helping parents build better lives for their children

### a guide to the UK's leading family support charity



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Telephone: Pendle Office - 01282 690536  
Ribble Valley Office - 01200 443827



# Home-start... SUPPORT AND FRIENDSHIP for families

## ...what we do and how we do it

### Supporting families in local communities

Every year Home-Start helps thousands of families in hundreds of local communities across the UK and many others based with the armed services abroad. Parent volunteers offer support and friendship to other parents through home visiting, via family and specialist groups and through social events. Volunteers are recruited, trained and supported by paid staff in local Home-Starts, which are guided and supported by the national organisation, Home-Start UK. Home-Start works in partnership with statutory and voluntary organisations locally to help parents build better lives for their children.

### Experience, commitment, trust

Home-Start has grown from one local Home-Start in 1973 to hundreds of local Home-Starts now. All the expertise and knowledge gained over the years makes Home-Start what it is today – the UK's leading family support charity and an organisation valued and trusted by families and professionals alike.



### Working preventatively with parents & children

Families need support for many reasons: perhaps they are struggling to cope with pregnancy or post-natal or other illness, a child's disability, family breakdown or bereavement or maybe they feel isolated and unable to connect with their local community. As children get older, there can be new worries about education, development and health. Whatever the reason, Home-Start provides non-judgemental practical and emotional support and helps build the family's confidence and ability to cope.

**The day a family decides it no longer needs Home-Start support is a good day for Home-Start.**

### A value-for-money service

Home-Start Pendle and Ribble Valley is an independent charity and essential funding comes from independent trusts, The Big Lottery, corporate donors, statutory bodies and individuals. Home-Start is highly rated by both statutory and non-statutory funders as a value-for-money, quality service, which provides support for families where they need it, how they need it and when they need it, through home visiting volunteers and family groups.

### A UK-wide network

A key promise made to families by Home-Start is that wherever they live, they can depend on the same high quality service of support. Initially, Home-Start UK works with local community groups to set up a new Home-Start, and then supports it in its work with families. Quality is maintained because all Home-Starts assess every aspect of their work against agreed quality standards and are reviewed by Home-Start UK. Home-Start UK can do this because it has experienced national and regional staff providing training for all Home-Start staff and volunteers: information and guidance on family support, governance, legal and human resources advice and help with fundraising.



### What we achieve for parents & children

Home-Start runs more services and has more volunteers supporting more families than any other family support charity in the UK.

### Home-Start support helps:

- Reduce family isolation and increase social support networks
- Strengthen parent-child relationships
- Improve parents' physical health & emotional well being
- Develop and improve parenting skills
- Improve the home environment
- Improve children's health, well being and development
- Increase access to health, education and community services

“ Home-Start is a very impressive organisation...as it supports interaction between parents and children, which aids child development and increases children's self esteem. I want to congratulate Home-Start for all it is doing especially in nurturing children, who are our future. ”  
Professor Lord Robert Winston